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## **Attachment to general terms and conditions Cranab AB**

Cranab AB (the "Vendor") applies the general terms of delivery for the "Slagkraft Product Program" and "Cranab Product Program" according to Maskin21 with the following changes and additions.

"Slagkraft product range" here means the company's brush cutting machines, its brush cutting heads and the accessories for both these product categories.

"Cranab product range" here means the company's truck cranes, forwarder cranes, harvester cranes, grapples, grapple saws and accessories for these products.

"Purchaser" means the customer in this agreement.

Amendment to paragraph 1, piece 2, Applicability:

1. The vendor's obligations under these general provisions apply only in the country where the delivery is originally made to the purchaser in this agreement.

Amendment to paragraph 15, piece 1, Delay on the part of the Purchaser, the Vendor's right to cancel and cancellation charge:

1. Any overdue payments of previous deliveries shall be settled by the purchaser prior to delivery under this agreement. If, despite a written demand from the vendor, the purchaser fails to pay overdue claims within the agreed time, the vendor has, by written notice to the purchaser, the right to cancel this contract and receive a penalty payment of 7.5% of the purchase price, which relates to the value of the goods in this agreement.

Amendment to paragraph 16, payment:

1. The invoice shall be sent electronically in connection with the order to the email address provided by the purchaser at the time of purchase. Payment shall be made to the bank account specified on the invoice. If the purchaser does not provide an email address or requests paper invoices, the vendor shall be entitled to charge an invoice administration fee of SEK 60.

Amendment to paragraph 19, Warranty:

1. Unless another warranty and complaint period is stated in the agreement, Cranab AB is liable for new goods for defects that appear within 12 months or 2000 operating hours whichever first occurs. The warranty and complaint period is counted from the date of delivery to the purchaser unless otherwise agreed, regardless of whether the goods have been used or not. Material and labor costs for the replacement of the faulty part according to approved complaint are reimbursed by Cranab AB. Working time to replace the faulty part is determined by Cranab AB. Wear and consumption parts such as hydraulic hoses, filters, sliding pads etc. are not covered by warranty. Travel costs to remedy the fault will not be reimbursed.

2. For spare parts, a 6-month material warranty is provided, but a maximum of 12 months from delivery to the purchaser. Cost of work is not included. This warranty period is counted from the invoice date to the purchaser unless otherwise agreed.
3. Where the cost of replaced items are high in relation to the product's price, Cranab AB's service department must be contacted before the replacement items are ordered.
4. The purchaser is responsible for ensuring that the repair is carried out correctly. The purchaser has the right to have another party carry out repairs if an agreement with Cranab AB's service department is made regarding this before repair begins. Repair must always be carried out by a qualified person.
5. The purchaser is responsible for submitting a written complaint application to Cranab AB no later than 14 days after the warranty work or delivery of the replacement part unless otherwise agreed. Cranab AB provides a complaint application form.
6. All information on the complaint application form must be completed in order that the complaint can be processed. Assessment is based on the information provided.
7. If the complaint application form has not been received within 14 days of delivery of the replacement part, this item will be debited.
8. Parts returned must be marked with a copy of the complaint form.
9. Invoice for items ordered to carry out a warranty repair is due for payment when Cranab AB approved or rejected the complaint. In cases where the complaint is approved, the amount to which the approval relates is credited.
10. Cranab AB, if necessary, requests a return of the claimed parts. In these cases, Cranab AB determines the shipping method and is responsible for the shipping cost. If the sender chooses a different shipping method, the shipping cost will be charged. If Cranab AB sends a return waybill with goods, the freight company listed on the return waybill must be used.
11. The purchaser has the right of return of ordered items up to 24 months after the delivery date. Cranab AB reimburses returns with 80% of the invoiced amount. Return shipping is paid by the sender. Non-returnable items are those that contain plastic or rubber or have a net price to the purchaser less than SEK 500. For components that need to be functionally tested to be re-sellable, e.g. valves or electronic components, test costs will be charged to the purchaser.

If the return of goods is based on wrong delivery by Cranab AB, Cranab AB is responsible for return shipping costs and returned items will be credited without price reduction. If the purchaser fails to accept delivery of ordered goods and they are returned to Cranab AB, this is counted as a return and return fee as well as shipping fees will be charged.

## 12. Financing:

If the purchaser changes the form of financing or for other reasons transfer orders to another purchaser after the order is commercially and technically processed, Cranab AB has the right to charge either the purchaser ordering the goods or the new purchaser an extra fee of SEK 2,000 (200 EUR) to cover the additional administrative costs. When prepayment invoices are credited and rewritten on another purchaser, the due date of the original invoice applies.